# How interaction has changed...



Hardware

Interface



## Messengers

We interact with interfaces; virtually all input occurs through a mouse or keyboard.



Click



### Augmented and virtual reality help accelerate the coalescence of users with their device-powered experience of the world, improving the fidelity of intention,

Interface



#### **Smart screens**

Screens manipulated based on environment facilitate direct physical or spoken interaction with displays.



Touch





Shortened chains of command

increasing efficiency, and driving information.



#### Intuitive interaction

Devices respond to ambient cues and intentional movements to create empathetic, personalized experiences.





Gesture

Mood

Time

Adapted from Deloitte University Press

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